AMENDMENTS TO THE CLAIMS

- 1. A method of self-service ordering at a <u>fast food</u> restaurant, comprising the steps of:
- (a) providing a kiosk at a first location in at said restaurant, said kiosk comprising:

a touch-screen panel with audio, visual or audiovisual display of food items or other items, and

a receiving means for receiving and transmitting information stored on a patron's <u>credit or debit</u> payment instrument;

an audio transmission means that provide audio information to the patron;

a PIN pad; and

a printer;

- (b) operating ordering at least one food or other item at said via touch selection by the patron on said touch-screen panel by a patron to order at least one food or other item;
- (c) <u>displaying and totaling the charges on the touch screen panel</u> for said at least one food item ordered by said patron;
- (d) inserting [[a]] <u>said</u> patron's <u>credit or debit</u> payment instrument into said receiving means on said kiosk;
- (e) verifying the patron's account represented by said <u>credit or debit</u> payment instrument and approving the information stored <u>there</u>on <u>the patron's payment</u> instrument;
- (f) debiting the patron's account in the amount of said totaled charges or debiting the patron's account in the amount of said totaled charges plus a cashback amount dispersable to said patron, said patron having entered a personal identification number on said PIN pad verifying and approving the cashback transaction; and
- (g) assembling said at least one food item from the order at a second location remote from said first location using order information collected on said touch-

sereen panel and delivering said food item(s) to the patron at [[a]] said second location or other location remote from said first location at which where said kiosk is located.

Claim 2 (currently amended): The method of claim 1, wherein said <u>credit</u> payment instrument is selected from the group consisting of a charge card, a credit card [[,]] and said debit payment instrument is a debit card and or a prepaid smart card.

Claim 3 (currently amended): The method of claim 1, <u>further comprising:</u>

wherein <u>displaying</u> advertisements are displayed on said touch-screen panel

on said kiosk.

Claim 4 (currently amended): The method of claim 1, further comprising:

a step after step (f) of printing out a receipt wherein said receipt contains

containing the total charge for the food items ordered by said patron and a designated location.

Claim 5 (currently amended): The method of claim 4, <u>further comprising</u>: wherein <u>printing</u> a coupon is <u>printed</u> on said receipt.

Claim 6 (canceled).

- 7. A The method of claim 1 self-service ordering at a restaurant, further comprising the steps of:
- (a) providing a kiosk at a first location in said restaurant, said kiosk comprising a touch-screen panel and a receiving means for receiving and transmitting information stored on a patron's payment instrument;
- (b) operating at said touch-screen panel by a patron to order at least one food item;
- (c)—suggesting to said patron additional items for sale that are appropriate to the food items ordered by said patron, wherein said suggesting is delivered by a mean

selected from the group consisting of via [[a]] the video display, an the audio display and or an the audiovisual display on said touch-screen panel.

- (d) totaling the charges for said at least one food item ordered by said patron;
- (e) inserting a patron's payment instrument into said receiving means on said kiosk;
- (f) verifying the patron's account represented by said payment instrument and approving the information stored on the patron's payment instrument;
- (g) debiting the patron's account in the amount of said totaled charges;
- (h)— assembling said at least one-food item at a second location-remote from said first location using order information collected on said touch screen panel and delivering said food item to the patron at a location remote from said first location at which said kiosk is located.

Claims 8-12 (canceled).

Claim 13 (currently amended): A method of self-service ordering at a <u>fast</u> <u>food</u> restaurant, comprising the steps of:

(a) providing a kiosk at a first location in at said restaurant, said kiosk comprising:

a touch-screen panel with audio, visual or audiovisual display, and

a receiving means for receiving and transmitting information stored on a patron's credit or debit payment instrument;

an audio transmission means that provide audio information to the patron;

a voice recognition means for an order of food item(s) articulated and verbalized by said patron;

a PIN pad; and

a printer;

- (b) <u>verbalizing at least one food item displayed on operating at said</u> touch-screen panel by [[a]] <u>said</u> patron to order at least one <u>said</u> food item(s) <u>via said voice</u> recognition means, said operating comprising verbalizing the name of said food item to said kiosk;
- (c) <u>displaying and totaling the charges on the touch screen panel</u> for said at least one food item ordered by said patron;
- (d) inserting [[a]] said patron's credit or debit payment instrument into said receiving means on said kiosk;
- (e) verifying the patron's account represented by said <u>credit or debit</u> payment instrument and approving the information stored <u>there</u>on the patron's payment instrument;
- (f) debiting the patron's account in the amount of said totaled charges or debiting the patron's account in the amount of said totaled charges plus a cashback amount dispersable to said patron, said patron having entered a personal identification number on said PIN pad verifying and approving a cashback transaction; and
- (g) assembling said at least one food item <u>from the verbal order</u> at a second location remote from said first location using order information collected on said touch screen panel and delivering said food item(s) to the patron at [[a]] <u>said second</u> location <u>or other location</u> remote from said first location at <u>which</u> where said kiosk is located.

Claim 14 (currently amended): The method of claim 13, wherein said <u>credit</u> payment instrument is selected from the group consisting of a charge card, a credit card [[,]] and said debit payment instrument is a debit card and or a prepaid smart card.

Claim 15 (currently amended): The method of claim 13, <u>further comprising</u>:

wherein <u>displaying</u> advertisements are displayed on said touch-screen panel

on said kiesk.

Claim 16 (currently amended): The method of claim 13, further comprising:

a step after step (f) of printing out a receipt wherein said receipt contains containing the total charge for the food item(s) ordered by said patron and a designated location for receiving said patron's signature in accepting said charge on said patron's account.

Claim 17 (currently amended): The method of claim 16, <u>further comprising</u>: wherein <u>printing</u> a coupon is <u>printed</u> on said receipt.

Claim 18 (canceled).

Claim 19 (currently amended): A The method of claim 13 self-service ordering at a restaurant, wherein said kiosk comprises an electronic signature means, said method further comprising the steps of:

- (a) providing a kiosk at a first location in said restaurant, said kiosk comprising a touch screen panel and a receiving means for receiving and transmitting information stored on a patron's payment instrument;
- (b) operating at said touch-screen panel by a patron to order at least one food item;
- (c) totaling the charges for said at least one food item ordered by said patron;
- (d) inserting a patron's payment instrument into said receiving means on said kiosk;
- (e) verifying the patron's account represented by said payment instrument and approving the information stored on the patron's payment instrument;
- (f) receiving said patron's electronic signature at the kiosk as an acceptance of said totaled charges for the food item ordered by said patron. [[;]]
- (g) debiting the patron's account in the amount of said totaled charges; and
- (h) assembling said at least one food item at a second location remote from said first location using order information collected on said touch screen panel and

delivering said food item to the patron at a location remote from said first location at which said kiosk is located.

Claims 20-22 (canceled).

Claim 23 (currently amended): A self-service ordering system <u>using capable</u> of receiving electronic payment at a <u>fast food</u> restaurant, the system comprising:

a kiosk <u>displayed located</u> at a first location in at said restaurant, said kiosk comprising:

a touch-screen panel with audio, visual or audiovisual display of food items or other items upon which a patron can select and order at least one food item;

means for transmitting and producing audio signals that provide audio information in assisting and directing a patron in the ordering process;

means for communicating said patron's order to a second location remote from said first location in said restaurant, wherein said food item(s) ordered by said patron is assembled at said second location; and

means on said kiosk for receiving and transmitting information stored on said patron's <u>credit</u> payment instrument <u>or said debit payment instrument</u> for accessing said patron's account represented by said <u>credit or debit payment instrument</u> and debiting said account the total charge for the food item(s) ordered by <u>from said patron's account</u>;

means for receiving and verifying a personal identification number; means for obtaining cash back from said debit payment instrument;

and

a printer.

Claim 24 (currently amended): The system of claim 23, wherein said <u>credit</u> payment instrument is selected from the group consisting of a charge card, a credit card [[,]] and said debit payment instrument is a debit card and or a prepaid smart card.

Claim 25-26 (canceled).

Claim 27 (currently amended): The system of claim 23, further comprising:

[[a]] means for receiving said patron's electronic signature at the kiosk in accepting said total charge for the food item(s) ordered by said patron.

Claim 28 (canceled).

display on said touch screen panel.

Claim 29 (currently amended): The system of claim 23, further comprising:

[[a]] means for receiving and responding to an order articulated and verbalized by said patron, said order comprising names of the food items ordered by said patron.

Claim 30 (new): The method of claim 1, wherein said kiosk comprises an electronic signature means, said method further comprising:

receiving said patron's electronic signature at the kiosk as an acceptance of said totaled charges for the food item ordered by said patron.

Claim 31 (new): The method of claim 13, further comprising: suggesting to said patron additional items for sale that are appropriate to the food items ordered by said patron via the video display, the audio display or the audiovisual